### Standard Hosted Seats

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|  | **Primer**  (Location, not a user) | **Preferred**  (Basic user) | **Premium**  (Power user) |
| Monthly Price | **$** | **$** | **$** |
| Extension Dialing | Yes | Yes | Yes |
| Local Outbound Calls Only | Yes | LD Included | LD Included |
| Caller ID and Caller Name Delivery | Yes | Yes | Yes |
| Call Logs | Yes | Yes | Yes |
| Last Number Redial | Yes (Local Only) | Yes | Yes |
| Music On Hold | Yes | Yes | Yes |
| Corporate Directory Access | Yes | Yes | Yes |
| E911 Service | Yes | Yes | Yes |
| Call Park | No | Yes | Yes |
| Call Forwarding (Always, Busy, No-Answer, Not Reachable) | No | Yes | Yes |
| Call Recording | No | Additional | Additional |
| Call Transfer | No | Yes | Yes |
| Call Waiting | No | Yes | Yes |
| Unified Messaging | No | Yes | Yes |
| Inclusion in Hunt Groups | No | Yes | Yes |
| Simultaneous Ring | No | Yes | Yes |
| Sequential Ring | No | Yes | Yes |
| Speed Dial 100 | No | Yes | Yes |
| Three-Way Calling | No | Yes | Yes |
| nCommand Plus Client | No | No | Yes |

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| Sinch Calling with Webex Seats |  |

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|  | **Webex Basic**  Chat and ad-hoc meetings | **Webex Standard**  Managers/Power Users | **Webex Premium**  Presenters |
| Monthly Price | **$** | **$** | **$** |
| All Premium seat calling features with in/out calling | Yes | Yes | Yes |
| Supported operating systems | Windows, MAC, iOS, Android | Windows, MAC, iOS, Android | Windows, MAC, iOS, Android |
| Meeting durations | <40 mins | 24 hours | Unlimited |
| Meeting capacity | 100 | 100 | 1000 |
| Personal meeting room | Yes | Yes | Yes |
| Message storage | 2GB | 5GB | 10GB |
| Schedule meetings for PMR and Webex scheduler | Yes | Yes | Yes |
| Web guest experience | Yes | Yes | Yes |
| Video, desktop and application sharing | Yes | Yes | Yes |
| Persistent chat groups (spaces) | Yes | Yes | Yes |
| Call settings controls (CFWD, call center, etc) | Yes | Yes | Yes |
| Presence and availability status | Yes | Yes | Yes |
| Outlook/Google calendar integration | No | Yes | Yes |
| Call-in numbers for meetings | No | Yes | Yes |
| Personal insights | No | Yes | Yes |
| Moderator controls | No | No | Yes |
| Remote desktop control | No | No | Yes |
| Webex Assistant | No | No | Yes |
| Recording and real time transcriptions | No | No | Yes |

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| Seat Features:  ***3-Way Calling***  With a 3-Way Call, or an ad-hoc conference, you can bring two other lines (internal and/or external) into a call with you.  ***Call Logs***  Your administrator will have access to view call detail records, such as inbound and outbound calls, time, and duration. ***Caller ID and Caller Name Delivery***  Incoming calls will include the incoming caller ID and caller name if provided by the network. ***Call Waiting***  Call waiting allows you to receive a new call while you are still on an existing call.  ***Call Forward Always***  Forward all incoming calls to another extension or phone number.  ***Call Forward Busy***  Forward incoming calls to another extension or phone number when your phone is busy or in Do Not Disturb mode. ***Call Forward No Answer***  Forward unanswered calls to an extension or phone number other than the voicemail after a set number of rings (default 3). ***Call Forward Not Reachable***  In the event that you lose your internet service, you can set a number to forward calls to when your phone is offline. ***Do Not Disturb***  Placing your phone service in Do Not Disturb will cause all calls to go to your voicemail box or specified busy treatment.  ***Extension Dialing***  You may call other phones in your PBX with an extension, even if they are in other locations.  ***Last Number Redial***  You can redial the last number you called.  ***Simultaneous Ring***  You can specify extensions and numbers to ring at the same time as the desk line extension.  ***Sequential Ring***  A sequence of extensions and numbers can be set up to dial if the desk phone does not pick up. ***Speed Dial 100***  You can specify up to 100 number to dial with #xx with the dial pad.  ***Unified Messaging***  Your seat has voicemail included, but can also be configured for voicemail to email, zero-out, and email notifications. | All PBX Include the Following Features: ***Auto Attendant*** An automated recording that answers the phone and provides a personalized message to callers with options for connecting to the operator, dialing by name or extension, or connecting to up to nine configurable extensions. Configuration via the Customer Portal allows for hours of operation to be modified, with different options available for hours that the company is open or closed. ***Company Main Number*** Phone number with unlimited incoming minutes that can be configured to point to any group extension in the PBX (such as an auto attendant or hunt group).  ***Corporate Directory*** System Users are networked for extension to extension calling.  ***Hunt Groups***  Allows users within a group to be included in a specified sub-group to handle incoming calls received by an assigned Hunt Group’s phone number. Within the Customer Portal, company administrators can choose from “hunt” schemes, each of which rings the specified phones in a different manner. ***Music on Hold*** Enables company administrators to upload an audio file (.wav file containing music, advertising, etc.) onto the system to be broadcast to parties while on hold. Add-On Features: ***Advanced Auto Attendant*** A multi-level Auto Attendant (for example, enterprise’s main Auto Attendant is configured to seamlessly route to the Auto Attendant of a particular department or location).  ***Call Recording*** Allows a user to record their calls in either an always on or on-demand mode. These recording capabilities can allow for personal monitoring or supervised monitoring of recorded calls.  ***Toll-Free Numbers*** An “800” number with inbound calling charged a toll to you, not the caller.  ***Virtual Number*** Additional phone number with unlimited incoming minutes that can be configured to point to any extension in the PBX. |